Technical Consultant (m/w/d)

Job ID: 250217

Freiburg, Deutschland

About us

AppTec is a leading software vendor in the field of Unified Endpoint Management and Mobile Security. AppTec is a rapidly growing, self-funded, profitable and globally distributed company. More than 6,400 companies and organizations in 107 countries worldwide utilize the APPTEC360 EMM platform to meet the challenges that they face, when managing applications, documents, configurations and security on mobile devices and desktops.

Profil

Location: Freiburg im Br.	**Start**: immediately or by arrangement
Department: Technical Support	**Pensum**: 100%

Your tasks

- Consultancy and technical support for our customers in the introduction and use of our MDM/UEM solutions
- Analysing customer requirements and developing customised solutions
- Carrying out installations, configurations and technical training courses
- Assisting the sales and support team with technical questions
- Creation of documentation and best practices for our solutions

Your Qualifications

- Completed technical studies (e.g. computer science, business informatics
- Experience in IT consulting, technical customer support or system administration
- Knowledge of Mobile Device Management (MDM) or Unified Endpoint Management (UEM) an advantage
- Experience with Windows, Android or iOS environments as well as Active Directory, Azure AD or SSO solutions
- Strong communication skills and a customer-orientated way of working
- German as mother tongue, English at least C1 required

Interested?

Please apply now and exclusively by e-mail to

hr@apptec360.com.

Your application should please include the following documents:

- Cover letter
- Resume/CV
- References
- Salary expectation
- Earliest possible starting date

Printed applications by mail cannot be proccessed

What we offer

- An exciting job in a growing, innovative company
- Flexible working hours and the option of home office
- Flat hierarchies and short decision paths
- Further training opportunities and professional development opportunities